

Ham mer smith LONDON

PubWatch

MEETING CALLED BY	Gordon Brockie HammersmithLondon Operations Manager Hammersmith BID - Crime Reduction Partnership Manager
DATE / TIME	12/04/2018 3pm – 4pm
LOCATION	The Hop Poles, King Street, W6
CHAIR	Gordon Brockie
MINUTES	Luisa Martinez, HammersmithLondon Project Support
ATTENDEES	<ol style="list-style-type: none"> 1. HC Hayley Czyher – The William Morris 2. SB Sam Brownridge – The Old Suffolk Punch 3. LM Lefter Mersini – The Plough and Harrow 4. EV Elly Villar – The Hop Poles 5. PM Pete Mortimore – Belushi’s, Hammersmith 6. KM Katie Morris – The Old City Arms 7. SH Shahan Hashim – The Swan 8. KB Kizzy Barrow – Hammersmith Ram 9. JR Jeremy Rival – Belushi’s, Shepherd’s Bush Road 10. UA Usha Ananda – Temperance 11. TG Tom Gavaghan, Thatched House 12. TS Tom Stewart – Met Police Licensing Officer 13. GL Grant Lumsden – Met Police Counter Terrorism Officer 14. BM Beth Morgan – LBHF Community Safety 15. AS Alba Sotiris – BID / LBHF CCTV 16. AS Arun Sondhi – BID Chief Executive 17. GB Gordon Brockie – BID Operations Manager 18. LM Luisa Martinez – BID Project Support

INTRODUCTION & APOLOGIES

GB opened the meeting and thanked Elly for kindly hosting the meeting at the Hop Poles. He also extended an additional welcome to the new manager of the William Morris, Hayley Czyher.

Apologies were received from Adrian Overton (LBHF Licensing). His updates and requests will be presented by Tom Stewart in the Licensing slot of the agenda.

Daniel Kelly from the Yard Bird also sent his apologies

APPROVAL OF MINUTES COMPLETE

NOV 17 ACTIONS

GB - During the 2017 pub watch meetings, the group discussed forming a sub-committee who can meet more regularly, decide on banning orders and free up more time for the quarterly meetings. This was not implemented at the time due to the low volume of incidents, however with the increase in activity, we will revisit this option and hopefully get it off the ground in the next month.

GB - Pubs are reminded that the decisions to ban persons from their individual pubs and wider area is theirs' alone, this also applies to the length of ban as well. Both the BID and Licensing can assist with advice but as it's a civil matter they can't be seen to interfere.

GB – Throughout the past few months we have been providing the pubs with UV lights to check notes, additional bulbs and chelsea clips for their tables. This offer still remains open to full members, as does the offer of additional radios at higher risk matchdays and search wands for security staff at weekends.

SUMMARY OF ONGOING INCIDENTS / ENQUIRIES

Table Surfer, The William Morris.

Incident date 27/01

GB played CCTV footage of an Eastern European stealing a mobile phone from a customer in the pub. The method used is commonly known as table surfing whereby the thief distracts the victim as he places a magazine over the phone before covertly stealing it.

Shahan – Believes the male is still in the area as he was in their pub a two weeks ago and he stole a phone.

This crime is still being investigated by the police. Crime prevention advice given.

Action to police liaison, PC Matt Holland – Ascertain status of case and identify any related information that may be beneficial to the pub community.

Threatening male, Hammersmith Ram.

Incident date 15/02

GB played CCTV footage of a white male verbally abusing staff and when he was ejected he appeared to attempt to strike the staff members with the heavy iron gates at the rear of the pub.

GB - We are confident that this is a local male and that he will be identified shortly.

AS – Suggests a name for the suspect.

This crime is still being investigated by the police.

Action to police liaison, PC Matt Holland – Status update required regarding identification.

Bogus Charity Collector, Hammersmith Ram.

Incident date 16/02

GB played CCTV footage of an elderly white male, charity collecting for local hospitals and harassing customers in the pub.

GB – Enquiries made suggest that this suspect targets all pubs in the area and is unlicensed. The Imperial Health Trust state they believe it's a fraud.

AS – States he was asked to leave The Swan last week.

PM – Was in Belushi's a few weeks ago

This crime is still being investigated by the police.

Action to police liaison, PC Matt Holland – Status update required regarding further enquiries made and identification.

Bag Thief, Hammersmith Ram.

Incident date 16/02

GB played CCTV footage of a slim black male, approx. 50-60 years stealing a bag from the pub.

EV – Believes that the male may be ident to one that was arrested in her pub (Hop Poles) recently. (SUBJECT 6)

This crime is still being investigated by the police.

Action to police liaison, PC Matt Holland – Status update required regarding further enquiries made and identification.

ASB, Belushi's

Incident date 04/04

PM provided CCTV stills of two males involved in anti-social behaviour in and outside Belushi's. Both were involved in very aggressive behaviour (physically threatening) following an ejection for suspected drug use in toilets at 9pm, they came back to the venue at 2:30am trying to start altercations with customers and door staff.

The Swan reckon the suspects do frequent the area.

Action to police liaison, PC Matt Holland – Liaise with Belushi's and obtain further information and assist in the identification process.

Question

HC – Can you share images and CCTV from your phone via WhatsApp / DISC as long as it's from a group.

GB – The recording of CCTV is justified for the prevention and detection of crime, but all footage is subject to the data protection act and potentially a breach of Article 8 of the human rights act if not handled correctly. WhatsApp is not secure and the sharing of any images obtained by a business or public body in any way is a breach of the DPA. Access to DISC is controlled by information sharing agreements and regulated within the framework of the data protection act /GDPR. Best practice is to upload CCTV in the same evidential format you would supply to police.

DISC / BANNING ORDERS

***Names and pictures of the below offenders were openly discussed during the meeting, their identities and images have now been uploaded to the secure digital software platform 'DISC'. However, personal details will be withheld from this document to comply with Data Protection regulations.**

SUBJECT 1

Subject was attempting to fight with other customers in the William Morris. He was restrained and threatened to head butt officers before his arrest.

Banning order: 2 years, Borough wide (Due to data management / enforcement issues - this ban will only be implemented across the Hammersmith area)

SUBJECT 2

Subject was abusive and threatening towards staff when asked to leave the William Morris. Once ejected he was arrested by police in the locality for a separate incident of public order.

Banning order: 2 years, Borough wide (As above - Hammersmith area only)

SUBJECT 3

Subject was abusive and threatening towards staff when asked to leave the William Morris. He then attempted to physically attack the bar and kitchen staff before a customer intervened to protect them

Banning order: 2 years, Borough wide (As above - Hammersmith area only)

SUBJECT 4

Subject tried to pass of fake £50 notes at the Hop Poles. Police attended and arrested the male.

Banning order: 2 years, Borough wide (As above - Hammersmith area only)

SUBJECT 5

Subject was heavily intoxicated and entered Belushi's where he was racially abusive to staff. He was asked to leave and upon police arrival he assaulted a police officer.

Banning order: 2 years, Borough wide (As above - Hammersmith area only)

SUBJECT 6

A customer within the William Morris had their debit card stolen. Using a banking App, they traced it to the subject who was in the Hop Poles. The suspect was detained by customers and was found in possession of the items by police when arrested.

EV - SUBJECT 6 is a prolific offender and banning orders are not effective.

Assistance is sought from the police liaison officer to assess the suitability for a community protection notice to be explored. If successful this will ban him from the area, if breached he can be arrested.

***All banning notices have now been uploaded to DISC and are accessible via the website or your App**

***The banning letters will be sent out prior to the 30th of April**

POLICE / LBHF LICENSING

W.A.V.E.

TS informs the group in detail of the new 'Welfare and Vulnerability Engagement' (WAVE) package. He can either email them the link to access the online training or licensing can attend their pubs and give the presentation. He encourages licensees to engage with WAVE, for them to get trained up asap and do the same with their staff.

GB - This can also be done via Adrian Overton at LBHF Licensing.

GB – As with the majority of the topics covered this afternoon, I'll be sending out some internet links with *further information when we publish the PubWatch minutes

***GB** - Pubs can access the latest WAVE training information at:

<https://nbcc.police.uk/article/?id=b2cd2a7d17d92c915996003a0473a4b8>

ASK ANGELA

TS – The Met Police are still promoting the Ask Angela scheme. Please ensure your staff are trained up on this and that posters are displayed in toilets.

GB - Future LBHF licensing inspections will include questions about the scheme and the level of training provided to staff.

***GB** – Handed out Ask Angela posters and guidance notes for staff. The electronic version can be accessed here: <http://hammersmithlondonbid.co.uk/ask-for-angela/>

CCTV

TS – Can pubs ensure they have good quality working CCTV systems installed in their premises. It's really not acceptable in this day and age for pubs to be without it. If you need advice on CCTV, please get in touch.

KNIFE CRIME

TS - Please remember you have a right to search as a condition of entry. Be aware of the threat of acid attacks and consider confiscating water bottles upon entry (within reason).

***GB** - Acid Attack reminder at: <http://hammersmithlondonbid.co.uk/acid-attack/>

CRIME AND ANTI-SOCIAL BEHAVIOUR

GB – There has been a lot of media coverage regarding knife and violent crime across London recently. I can assure you that the town centre has not been directly impacted by this escalation of offences and all our partnership agencies already have existing measures in place to address such issues.

Our BID funded police officers and safer neighbourhood teams continue to provide high visibility patrols across the town centre. Communal areas where offenders may stash weapons are regularly searched and proactive operations have been conducted. The local authority also plays a huge part in reducing knife crime through the great work done by their trading standards teams.

The BID is also currently introducing body worn cameras to the security teams within the Broadway centre - this will not only combat local anti-social behaviour but will also make this major transportation hub a safer place for all our visitors and staff. We are also looking at working with a charity group to bring a knife amnesty bin to Hammersmith.

*Further details can be found at: http://hammersmithlondonbid.co.uk/stop_knife_crime/

COUNTER TERRORISM / PROJECT GRIFFIN

GB – The BID is working in partnership with the Metropolitan Police in bringing Project Griffin – Counter Terrorism Awareness Training to Hammersmith throughout 2018. All of the modules will be held at the Lyric Theatre, Lyric Square, Hammersmith, W6 0QL.

*For further information or to book a place please visit:

<http://hammersmithlondonbid.co.uk/project-griffin/>

GL – We are providing this Counter Terrorism awareness for all staff including pubs, shops and the office sector. Counter Terrorism training does work and if staff know what to do they can make a difference and potentially save lives. The one-hour modules (covering two of the four key topics) are free of charge and are aimed at all staffing levels. Although no specific intel is held - Remember that the night-time economy is a soft target; people are vulnerable. The idea with the training is that people are aware, prepared and ready to react. Please get involved and encourage your staff to do so as well.

CRIME REDUCTION PARTNERSHIPS

GB - Hammersmith BID is in the process of implementing the nationally recognised, BCRP (Business Crime Reduction Partnership), here in Hammersmith town centre. Working in partnership with the Metropolitan Police and local authority (LBHF), our objectives are to support the business community by reducing crime and anti-social behaviour, and to establish a safer environment in which to work, visit and invest in.

Our PubWatch scheme already comes under the umbrella of the BID-CRP, so you already benefit from all the crime prevention support and initiatives that are now being made available to the retail and leisure sector. The main advantage of this expansion of the BID-CRP is the additional level of safety and security it now brings to the wider area.

*To find out more, please visit: <http://hammersmithlondonbid.co.uk/bcrp/>

MARKETING AND EVENTS

LM – We have a new flyer for the *HammersmithLondon Guided Walks*, they've all been distributed to nearby pubs, hotels and other businesses.

The guided walks are very popular and we have regular attendance of over 30 walkers every month. If you walk like to host the post-walk refreshments and can offer the first round of drinks (drink of your choice) for free, please contact Gordon Brockie.

The BID's annual *I Love lunch in Hammersmith* competition is back! This year the campaign will take place from the 9th - 23rd May. The aim of the campaign is to encourage people to eat out and explore the wide variety of eateries in Hammersmith.

You can enter online by visiting:

http://hammersmithlondonbid.co.uk/ilovelunch2018_takepart/

Privilege Cards we are running corporates events to encourage new privilege cards user's sign-ups, it is a great opportunity for pubs to join the privilege card deals or update their existing offers.

You can find out more here: <http://hammersmithlondon.co.uk/hammersmith-deals/>

OTHER BUSINESS

Banning Orders & Sub-Committee

GB – I'll visit the pubs individually and hopefully get it off the ground in the next month.

Data Protection

DISC Access

GB - To comply with data protection regulations, all DISC users must verify their account by logging on at least once in a three-month period. Failure to do so will result in your removal from the system.

Football

GB - In football or events days, the BID is willing to support police licensing and the pubs by providing extra radios or to those businesses that don't normally have it. Please get in touch if you require this support.

HAMMERSMITHLONDON PUBWATCH MEMBERS	
<u>Full member status</u> William Morris Belushi's The Hammersmith Ram The Swan The Plough and Harrow The Hop Poles The Yardbird Salutation Inn Dartmouth Castle Duke of Cornwall B@1 Bar Draft House	<u>Associate member</u> The Distillers Arms Stonemason's Arms Old Suffolk Punch Latymers The Queen's Head Brook Green Hotel Blue Anchor The Old City Arms Rutland Arms The Dove The Blue Boat Old Suffolk Punch
Pubwatch dates:	Thursday, 19/07/2018, 3pm – 4pm, The Hop Poles, King Street, W6 Thursday, 18/10/2018, 3pm – 4pm, The Hop Poles, King Street, W6 Thursday, 17/01/2019, 3pm – 4pm, The Hop Poles, King Street, W6